TOLL TRANSITIONS

LITHIUM BATTERY CHECK

Before your furniture and effects move

TOLL ACCEPTANCE LIMIT

Lithium-ion batteries over 100 Wh are considered Class 9 Dangerous Goods and cannot be accepted for collection, transport or storage through Toll Transitions.

WHY THIS CHECK MATTERS

Airlines, shipping networks, insurance firms and governments are clamping down to stop what has become a major safety issue. Lithium-ion batteries can cause fires if damaged, defective, short-circuited or incorrectly packed. Check every rechargeable battery-powered item before survey and uplift.

1. FIND THE BATTERY RATING

Look for Wh or watt-hours on the battery label. The printed battery rating always governs.

VOLTS x AMP-HOURS = WATT-HOURS

18 V x 6 Ah = 108 Wh

Over 100 Wh: Not accepted

Rating missing or unclear?

Do not pack - refer to the manufacturer.

2. CHECK THE CONDITION

STOP and contact Toll if the battery or item is:

- swollen, cracked or punctured
- leaking, unusually hot or burnt
- water or impact damaged
- making an unusual smell or sound
- defective or subject to recall

Do not pack with household effects.

COMMON ITEMS TO CHECK

- ☐ E-bikes and e-scooters
- ☐ Mobility scooters and wheelchairs
- ☐ Portable power stations / solar generators
- ☐ Power banks and jump-starters
- ☐ Cordless tools and garden equipment
- ☐ Drones and rechargeable toys
- ☐ Laptops and portable electronics
- ☐ Loose or spare rechargeable batteries

BEFORE SURVEY OR UPLIFT

1. Tell Toll about all rechargeable battery-powered items and spare batteries.
2. Record the Wh rating and provide a clear label photograph if requested.
3. Keep relevant items separate, accessible and out of sealed cartons for inspection/declaration to the Removalist.
4. Arrange an alternative compliant solution for any battery excluded by Toll.

Final acceptance is subject to inspection, condition and packing requirements.

Contact Toll on 1800 819 167 before packing if you are unsure.